Using Berkeley SHIP Abroad

Berkeley SHIP provides worldwide insurance coverage and works similarly internationally as within the United States. The important differences are: 1. Referrals are not required for medical services obtained abroad; 2. To receive network benefits, students must contact Blue Cross Blue Shield (BCBS) Global Core to secure a guarantee of payment (before services are rendered for non-emergency services).

BERKELEY SHIP MEDICAL COVERAGE HIGHLIGHTS FOR THOSE TRAVELING ABROAD

- There is a $300 deductible per plan year for some services rendered outside the Tang Center.
- The out of pocket maximum is $3,200 with network providers or $6,500 with non-network providers (per plan year).
- Emergency room: Anthem pays 100% network rates after $100 co-pay (co-pay waived if admitted).
- To receive network benefits, a guarantee of payment must be secured through BCBS Global Core Center. Call 1-800-810-BLUE or call collect at 1-804-673-1177.
- Office visits: $15 co-pay with network providers or after the deductible is satisfied, 40% co-insurance with non-network providers.
- Inpatient and outpatient services: After the deductible is satisfied, 10% co-insurance with network providers or 40% co-insurance with non-network providers.
- SHIP provides additional protection through On Call International's worldwide medical information and assistance services whenever you travel 100 or more miles away from campus. Key services include emergency medical evacuation, medical repatriation, compassionate visit, return of deceased remains, prescription assistance, emergency message transmission, legal consultation and referral, lost luggage assistance, lost/stolen travel document assistance, interpreter, and pre-trip information. Students must contact OnCall International (1-877-318-6901 within the U.S. or 00-1-603-328-1909 outside the U.S.) to open a case. All assistance services must be arranged and provided by OnCall International.

FIND A DOCTOR OR HOSPITAL

Contact BCBS Global Core Center at 1-800-810-BLUE or call collect at 1-804-673-1177. Global Core assist members with locating providers and obtaining care while out of the United States and will help secure a guarantee of payment to receive network benefits. There is an indicator on the Global Core website (https://www.bcbsglobalcore.com) which identifies providers who have a relationship with Global Core and are more likely to accept guarantee of payment. This indicator of “network provider” appears under the provider's picture on the results of a provider search.

PAYING FOR SERVICES

Network providers: If guarantee of payment is obtained through BCBS Global Core, the provider will submit claims on your behalf. Students will be responsible for the deductible, co-pay, co-insurance, and/or non-covered services at the time of services.

Non-network providers: Students pay full for medical care at the time of service and submit claims to BCBS Global Core for reimbursement. Claims must be submitted within 365 days from the date of service.

HOW TO FILE A CLAIM

1. Download and complete the claim form online (bcbsglobalcore.com). This form is also available in the SHIP office.
2. Attach a copy of the itemized statement. Statement must include your full name, name and address of the provider, date(s) of service(s), condition(s) being treated, type of service(s) being rendered, and the charge for each service in local currency.
3. Mail claims to Blue Cross Blue Shield Global Core Service Center: P.O. Box 2048, Southeastern, PA 19399.

TIP! Get your prescriptions filled before you leave - and get enough medication to cover your entire travel time. For prescriptions filled at the Tang Center, call Tang Pharmacy at (510) 642-3249. For prescriptions filled at an outside pharmacy, call the SHIP office at (510) 642-5700.
International Travel Care
International Travel Care, commonly known as “the Travel Clinic,” guides members of the campus community in protecting their health while traveling throughout the world. The Travel Clinic uses the most current information available from the Centers for Disease Control, the World Health Organization, and Shoreland’s computerized Travel Health Information Services.

PLAN FOR A HEALTHY AND SAFE TRIP:
• Get necessary immunizations
• Seek advice on preventing illness while traveling
• Schedule travel consultation with medical professionals
• Familiarize yourself on safety concerns related to food, drink and recreational activities

PERSONALIZED TRAVEL CARE PACKAGE INCLUDES:
• Required and recommended immunizations based on your itinerary, personal history of immunizations & planned activities during your trip.
• Official International Certificate of Vaccination.
• A detailed traveler’s report tailored to your itinerary, including information on malaria, other health risks, and more.
• Prescriptions to prevent malaria and treat traveler’s diarrhea, as appropriate.
• General travel advice on precautionary measures for food, drink & climate.
• Tips for traveler’s first-aid kit.

TO MAKE A TRAVEL APPOINTMENT:
• Schedule your travel care visit 6-8 weeks before departure when possible. To schedule, call (510) 643-7177.
• Complete the travel history form (available online) prior to the appointment.
• Bring the completed travel history form and any previous immunization records to your appointment.
• Note: Travel advice is not available by phone. Toward the end of the Fall and Spring semesters, the Travel Clinic appointments get filled quickly, so please schedule your appointment early.

uhs.berkeley.edu/international-travel-clinic