SHIP has partnered with Teladoc® for members to access healthcare appointments by phone, web and mobile app.

With Teladoc®, you have the ability to see board certified medical professionals for things like the flu, common colds, and more through your phone, tablet or computer with internet access. You can also access behavioral health clinicians for counseling and psychiatry with Teladoc®.

**Hours**
Teladoc® is available 24 hours a day, including weekdays, all weekends and campus holidays.

**Resources when Tang is closed**
See [After Hours Resources](#) for more options when Tang is closed.
If you need to speak with a counselor urgently, please call the 24/7 counseling line at (855) 817-5667.

Teladoc® is a convenient and affordable option for a variety of medical services, including General Medical and Behavioral Health. Access quality healthcare from the comfort of home, after regular Tang Center hours, or while traveling. You can even get a prescription sent to your local pharmacy, when medically necessary.
How to access your Teladoc® account

Accessing Teladoc® is simple and easy:

1. Go to Teladoc® online, download the mobile app through Google Play or the App Store, or call (800) 835-2362.
2. Register using your SHIP Medical ID number. Dependents under the age of 18 requiring a Teladoc® account must be registered under the primary member’s account.
3. See a doctor either by web, phone or mobile app.

Access Teladoc® or create an account at www.teladoc.com

Cost for Teladoc® services

- There is a $15 copay per visit for SHIP members to use Teladoc®.
- Non-SHIP students are not eligible to use Teladoc®.

Access doctors and therapists by web, phone, or mobile app.

Teladoc® makes seeing a doctor easy and is another way to access care.