CALL 311

If you have power-dependent medical needs, please call 3-1-1 or (510) 981-2489 between 7am and 7pm to let us know what those specific needs are so that we can help determine what other individualized resources might be available.

311 will also have information about community resources, which will also be provided by an after hours call center.

RELOCATE IF POSSIBLE

If you are power-dependent for medical reasons and you live in a potentially affected area, please relocate to an unaffected area if possible.

CALL 510-704-2111 FOR HELP

Easy Does It Dispatch Line (24/7): 510-704-2111 will be available for Berkeley community members with access and medical needs:
- Transportation to another location (within one mile of Berkeley)
- Personal attendant services
- Wheelchair accessible transportation
- Wheelchair repair

These services for Berkeley are funded in part by the City of Berkeley.

CALL 911 IF LIFE IS THREATENED

If you are unable to relocate and the loss of power will cause an immediate life threat, call 9-1-1 for transport to an Emergency Room.

The City has a disaster response task force focusing on people with medical or accessibility needs. The task force, known as BEACON, has been mobilized for several years and has been working with a number of community agencies to coordinate resources and outreach. We will continue throughout this outage.