MEET YOUR PRIMARY CARE TEAM

Primary care medical staff are based in Clinic Teams 1-3, consisting of doctors, nurse practitioners, clinic nurses, and medical assistants. UC Berkeley students are automatically assigned a Primary Care Provider (PCP) on registration, based in one of these clinics. We strongly encourage you to see your PCP or one of the other members of their team whenever you visit Primary Care in order to best coordinate your needs—the better we get to know you, the higher quality and more efficient your care! However, should you wish to change your PCP based on specialty interest or personal preference you are always able to do so online through eTang, and we frequently consult with each other to ensure you receive the best possible care.

<table>
<thead>
<tr>
<th>CLINIC 1</th>
<th>Lynne Alper MD</th>
<th>Annie Hope MD</th>
<th>Susan Light NP</th>
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<tbody>
<tr>
<td>(510) 643-7117</td>
<td>Elizabeth Hedelman MD</td>
<td>Michelle Kay NP</td>
<td>Maile Matier NP</td>
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<td></td>
<td>Joan Hauser RN</td>
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<td>CLINIC 2</td>
<td>Ricky Dang DO</td>
<td>Julie Thompson MD</td>
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<td>(510) 643-7109</td>
<td>Jeff Nelson MD</td>
<td>Lauren Alexander NP</td>
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<td></td>
<td>Cathryn Imperato NP</td>
<td>Harriet Fukushima RN</td>
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<td>CLINIC 3</td>
<td>Anna Harte MD</td>
<td>David Turnoff MD</td>
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<tr>
<td>(510) 643-7110</td>
<td>Debra Nelson MD</td>
<td>Barbara Bodle NP</td>
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<td></td>
<td>Melanie Deal NP</td>
<td>Alice Sun NP</td>
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<td></td>
<td>Jenny Stockford RN</td>
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Contact

New to Tang? Check out Go Tang, student’s guide to getting started at the Tang Center: uhs.berkeley.edu/gotang

Hours:
Find up-to-date hours and information on our website: uhs.berkeley.edu

Main phone number: (510) 642-2000
Address: 2222 Bancroft Way
Berkely, CA 94720

Appointments & Advice

- If you need a routine primary care appointment, schedule online on eTang (etang.berkeley.edu) or call the appointment office at (510) 642-2000.
- If you are unsure if you need an appointment or what type of appointment you need to schedule, call the advice nurse at (510) 643-7197.
- If you have a more severe illness or trauma, please go directly to Urgent Care.

If you have a life threatening condition that requires immediate attention, please call 911.
Your UHS Medical Home
Helping you manage your healthcare!

What to bring to your appointment:
- Your insurance card if you do not have the Student Health Insurance Plan.
- A list of current prescription and non-prescription medications, vitamins and supplements.
- A description of your concern, how long you have had it, and how it affects you.
- Lab data, x-ray reports, and/or records from other clinicians you have seen.
- Your immunization record.
- A list of questions you would like to discuss with a member of the team.

Prescriptions
- UHS has a convenient pharmacy on site. If you prefer to use an outside pharmacy, please provide the name and fax number to your clinician.
- To refill existing prescriptions at UHS Pharmacy: For most efficient service, log-in to the eTang patient portal.
- If you have questions about a new prescription or about discontinuing medication(s), please contact the pharmacy at (510) 642-3249.

After-Hours Care
- The After-Hours assistance line at (510) 643-7197 can connect you to community resources for urgent medical or mental health problems that cannot wait until the Tang Center is open.
- If you need to speak with a counselor urgently, call the 24/7 counseling line at (855) 817-5667.
- SHIP members may contact the Aetna 24/7 nurse line at (800) 681-4065.
- If you have Berkeley SHIP and receive care at an emergency room or urgent care center, please let us know by calling (510) 643-7197 within 48 hours so we can assist with follow-up care as needed.
- If you have SHIP, contact the Student Health Insurance Office as soon as possible after an emergency room or hospitalization for authorization (510) 642-5700.

Payments
If you are a student you may choose to pay any fees associated with your visits or have the balance billed to your CARS account.

The cashier is located on the first floor of the Tang Center.

Payment for services:
- Visa, Mastercard, Discover, Debit Card
- Cal 1 Card (campus debit card)
- Bill to CARS
- Cash or Check

Don't have SHIP?
University Health Services does not bill other outside insurance plans, only SHIP.

Special Accommodations
- The practice is accessible by wheelchair.
- Please let us know if you prefer to receive your care in another language.
- Please let us know if you have special needs.
- A patient attendant is required for some sensitive exams and always available upon request.