WELCOME TO YOUR UHS MEDICAL HOME

UHS staff work closely together to offer healthcare in a medical home model: comprehensive, coordinated, and delivered in a manner that best suits your needs. At the core is your relationship with a primary care clinician and their team, who by getting to know you and your health history are able to work in partnership with you, your family, and other providers to help you stay healthy during your time at UC Berkeley and beyond. All UC Berkeley students, regardless of health insurance, have full access to services at UHS. Please review the Patient Rights & Responsibilities document that is posted on the clinic wall and feel free to ask any of the staff if you have any questions. We look forward to working with you!

MEET YOUR PRIMARY CARE TEAM

There are 3 Primary Care clinic teams which consist of doctors, nurse practitioners, clinic nurses, medical assistants, and Behavioral Health Providers (BHPs). Students are automatically assigned a Primary Care Provider (PCP)/Medical Home Team on registration. We strongly encourage you to see your PCP or one of the other members on the team whenever you visit Primary Care in order to best coordinate your needs. The better we get to know you, the higher quality and more efficient your care! However, should you wish to change your PCP based on specialty interest or personal preference you are always able to do so online through eTang. We frequently consult with each other to ensure you receive the best possible care.

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<thead>
<tr>
<th>Primary Care Providers</th>
<th>CLINIC 1</th>
<th>CLINIC 2</th>
<th>CLINIC 3</th>
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<tbody>
<tr>
<td>Primary Care Providers</td>
<td>Ellen Chen, MD</td>
<td>Logan Danielson, DO</td>
<td>Rosemarie Bersabe, NP</td>
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<td></td>
<td>Amy Hckenbrock, MD</td>
<td>Charlene Fernandez, NP</td>
<td>Melanie Deal, NP</td>
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<td></td>
<td>Sandeep Lehil, NP</td>
<td>Julia Gould, NP</td>
<td>Miriam Dunham, MD</td>
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<td>Deborah Simon-Weisberg, MD</td>
<td>Sheng Hsu, NP</td>
<td>Anna Harte, MD</td>
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<tr>
<td>Medical Assistants</td>
<td>Annie Hope, MD</td>
<td>Josie Moschella, DO</td>
<td>Katie Leach, NP</td>
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<td>Lara Saberon, NP</td>
<td>Keri Schwartz, NP</td>
<td>David Turnoff, MD</td>
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<td>Sheng Hsu, NP</td>
<td>Theresa Vu, MD</td>
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<td>Katie Leach, NP</td>
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<td>Behavioral Health Providers</td>
<td>Lupe Del Rio</td>
<td>Lisa Bell</td>
<td>Evelyn Calderon</td>
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<tr>
<td>Primay Care and Advice Nursing Teams (Serves All Clinics)</td>
<td>Maria Duran</td>
<td>Gabriela Luevano</td>
<td>Monica Gonzalez</td>
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<td></td>
<td>Antwanisha Hicks</td>
<td>Angela Ross</td>
<td>Paola Perez-Stephenson</td>
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<td>Siu Hung Ting</td>
<td>Miyah Mcginnis</td>
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<td>Martha Macia-Rodriguez</td>
<td>James Kral</td>
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</tbody>
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Robyn Shannon PsyD, BHP Manager
Raghav Suri PsyD
Yanni Rho, MD Psychiatric Support Clinician

Angela Bonaventura, Laura Dann, Stephanie DeLeon-Valencia, Monica Garcia, Carmen Lee, Ana Rappaport, Jenny Stockford, and RN Care Manager Favian Castro

Contact

New to UHS? Check out our student’s guide: uhs.berkeley.edu/uhsguide
Hours: uhs.berkeley.edu/hours
UHS Main Line: (510) 642-2000
24/7 Advice Nurse: (510) 643-7197
Address: 2222 Bancroft Way

Online Portal

etang.berkeley.edu
- Schedule appointments
- View lab results
- Order Rx refills
- Self-directed testing
- Complete forms online
- Select Primary Care Provider
- Send secure messages
- And more!

Appointments & Advice
- Need an appointment? Schedule online: etang.berkeley.edu or call (510) 642-2000.
- Not sure what you need? Call the advice nurse: (510) 643-7197.
- If you have a severe illness or trauma, please go directly to Urgent Care.
  If you have a life-threatening condition that requires immediate attention, please call 911.

Updated 3/2023
Your UHS Medical Home
Helping you manage your healthcare!

What to bring to your first appointment:

- Your insurance card if you do not have the Student Health Insurance Plan.
- A list of current prescription and non-prescription medications, vitamins, and supplements.
- A description of your concern, how long you have had it, and how it affects you.
- Lab data, x-ray reports, and/or records from other clinicians you have seen.
- Your immunization record.
- A list of questions you would like to discuss with a member of the team.

If you are seen at another facility while a student at UC Berkeley:

Be sure to ask that any documentation be sent to UHS to help you maintain a complete health record. Health Records fax number is (510) 642-1801.

Lab & Diagnostic Tests

- Self-directed testing. Self-directed testing is available for pregnancy and common sexually transmitted infections without an appointment through the online patient portal, etang.berkeley.edu.
- Onsite clinical laboratory. We draw blood at the onsite clinical laboratory on the first floor. While many tests are done onsite, some lab tests go to Quest or similar laboratories for analysis.
- Radiology. Routine digital radiology tests are done by the Radiology department is located behind the main elevator and most can be done on the same day. We will refer you for any additional tests that you will need and advise you on how to schedule them.
- Your primary care provider or a member of the team will call or secure message you to discuss the results of any concerning tests that need follow-up. Most lab results are available in the medical records tab in the patient portal. Please be sure we have your current email in our system so we can secure message you.

Prescriptions

- UHS has a convenient pharmacy on site. If you prefer to use an outside pharmacy, please provide the name and fax number to your clinician.
- To refill existing prescriptions at UHS Pharmacy: For most efficient service, log in to the eTang patient portal.
- If you have questions about a new prescription or about discontinuing medication(s), please contact the pharmacy at (510) 642-3249.

After-Hours Care

- The after-hours assistance line at (510) 643-7197 can connect you to community resources for urgent medical or mental health problems that cannot wait until UHS opens.
- If you need to speak with a counselor urgently, call the 24/7 counseling line at (855) 817-5667.
- Contact the 24/7 nurse line at (800)681-4065.
- If you have SHIP and receive care at an emergency room or urgent care center, please let us know by calling (510) 643-7197 within 48 hours so we can assist with follow-up care as needed.
- If you have SHIP, contact the SHIP Office as soon as possible after an emergency room or hospitalization for authorization (510) 642-5700.
- SHIP has partnered with Teladoc to offer 24/7 online video appointments (telemedicine) with a $15 copay. Visit uhs.berkeley.edu/teladoc for more information.

Payments

If you are a student you may choose to pay any fees associated with your visits or have the balance billed to your CalCentral account. Payments can be made in the SHIP office on the 3rd floor.

Payment options:

Visa, Mastercard, Discover, Debit Card, Bill to CalCentral, Cal 1 Card (campus debit card), Cash or Check, or HOF.

Don't have SHIP?

In addition to SHIP, UHS is in-network with Anthem and Blue Shield PPO Commercial Plans. Members may upload a copy of their insurance cards on the eTang portal. Students with other insurance plans will need to pay for services in full and may submit a claim to their insurance company for possible reimbursement. Check with your insurance company for benefit and coverage details.

Special Accommodations

- The practice is accessible by wheelchair.
- Please let us know if you prefer to receive your care in another language.
- Please let us know if you have special needs.
- A patient attendant is required for all sensitive exams and is always available upon request for other regular visits.

Updated 3/2023