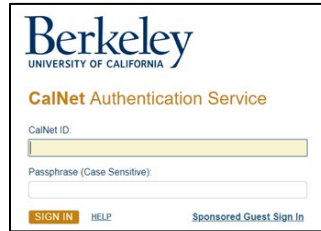


Accessing Primary Care Telemedicine (Video) Appointment

Log into the eTang portal with CalNet Authentication

<https://etang.berkeley.edu/>



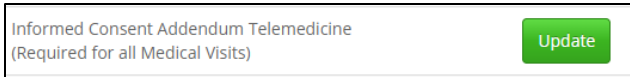
Berkeley
UNIVERSITY OF CALIFORNIA
CalNet Authentication Service

CalNet ID
[input field]

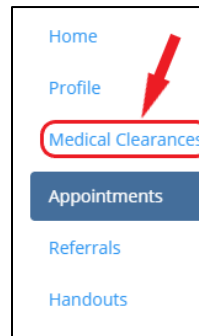
Passphrase (Case Sensitive)
[input field]

[SIGN IN](#) [HELP](#) [Sponsored Guest Sign In](#)

Before you check into your appointment be sure to complete your **Informed Consent Addendum Telemedicine (Required for all Medical Visits)**

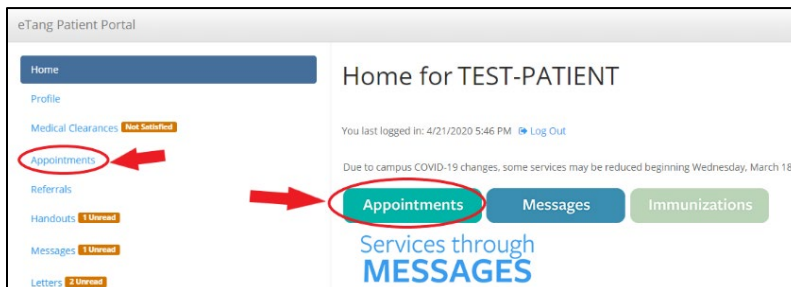


Informed Consent Addendum Telemedicine (Required for all Medical Visits) [Update](#)



Home
Profile
Medical Clearances
Appointments
Referrals
Handouts

Go to the Appointments Page



eTang Patient Portal

Home for TEST-PATIENT

You last logged in: 4/21/2020 5:46 PM [Log Out](#)

Due to campus COVID-19 changes, some services may be reduced beginning Wednesday, March 18, 2020.

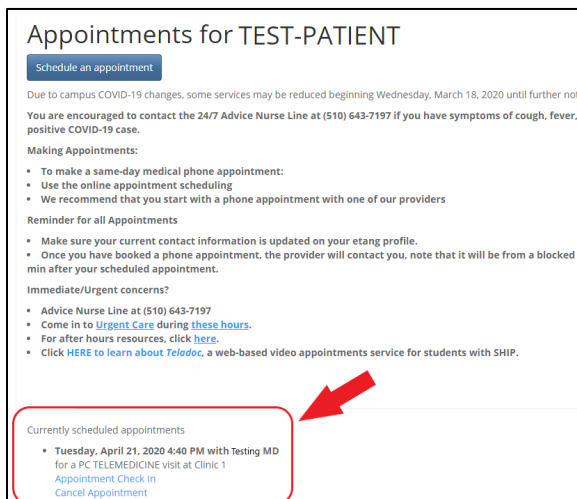
Medical Clearances **Not Satisfied**

Appointments Messages Immunizations

Services through MESSAGES

Home Profile Medical Clearances **Appointments** Referrals Handouts **1 Unread** Messages **1 Unread** Letters **2 Unread**

Scroll to the bottom of the page to see your scheduled appointments



Appointments for TEST-PATIENT

[Schedule an appointment](#)

Due to campus COVID-19 changes, some services may be reduced beginning Wednesday, March 18, 2020 until further notice. You are encouraged to contact the 24/7 Advice Nurse Line at (510) 643-7197 if you have symptoms of cough, fever, or a positive COVID-19 case.

Making Appointments:

- To make a same-day medical phone appointment:
- Use the online appointment scheduling
- We recommend that you start with a phone appointment with one of our providers

Reminder for all Appointments

- Make sure your current contact information is updated on your etang profile.
- Once you have booked a phone appointment, the provider will contact you, note that it will be from a blocked number after your scheduled appointment.

Immediate/Urgent concerns?


- Advice Nurse Line at (510) 643-7197
- Come in to [Urgent Care](#) during [these hours](#).
- For after hours resources, click [here](#).
- Click [HERE](#) to learn about [Teladoc](#), a web-based video appointments service for students with SHIP.

Currently scheduled appointments

- Tuesday, April 21, 2020 4:40 PM with Testing MD for a PC TELEMEDICINE visit at Clinic 1
[Appointment Check In](#)
[Cancel Appointment](#)

Check in for your appointment. Click “Appointment Check In”

Currently scheduled appointments

- **Tuesday, April 21, 2020 4:40 PM with Testing MD**
for a PC TELEMEDICINE visit at Clinic 1
[Appointment Check In](#) 
[Cancel Appointment](#)

Select your location and click OK to complete the check in process

Appointment: Check In

You have selected the following appointment to Check-In

Date/Time: **Tuesday, April 21, 2020 5:15 PM**
With: **CROOKS, TYLER INFOTECH**

Your Location:

OK Check-In to Online Appointment
This notifies the provider of your arrival.
Your provider will then contact you and start the session.


Cancel Cancel the Check-In Request
and return to Appointments Homepage.

An appointment status window will open saying you are checked in.

This window will contain the Zoom meeting link. Click on “Click here to join the meeting” to launch the Zoom application and join the waiting room.

Appointment: Checked In

You are now checked into your appointment.


 [Click here to join the meeting.](#)

Return to Appointments

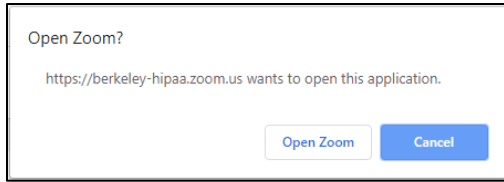
If the link doesn’t appear, you have checked in too early. Please wait and go back to the Appointments page when it is closer to your visit time.

A new link will appear under your appointments that says “Join Meeting”. Click this link to launch Zoom.

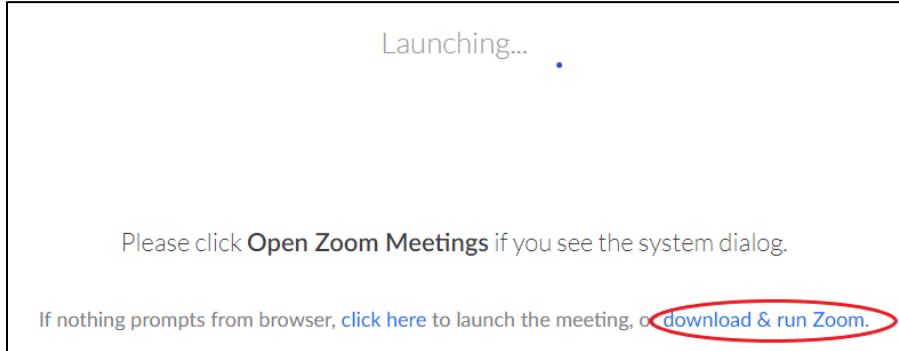
Currently scheduled appointments

- **Tuesday, April 21, 2020 4:40 PM with Testing MD**
for a PC TELEMEDICINE visit at Clinic 1
Checked in: Tuesday, April 21, 2020 4:36 PM
[Join Meeting](#) 

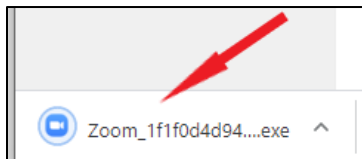
Click the “Open Zoom” button in the Zoom page pop up window



If nothing happens, click the link in the bottom of the screen that says, “download & run Zoom”.



You will see a download appear in the lower left corner of your browser window. Click on the download once it finishes loading.



When the application is downloading, you will get a pop up message that says, “Do you want to allow this app to make changes to your device?” click **Yes**.

*Wait a few minutes for the download to complete and the final window to pop up. There can be a short delay while the download completes and it will look like nothing is happening.

The final zoom pop up window will appear and say, “Please wait for the host to start this meeting.” You are now in the waiting room. The meeting will start when the counselor lets you into the meeting.

